

# Appendix 4 - 2022/23 Q3

## DEPUTY LEADER, DIGITAL TRANSFORMATION, HOUSING, HOMELESSNESS AND POVERTY

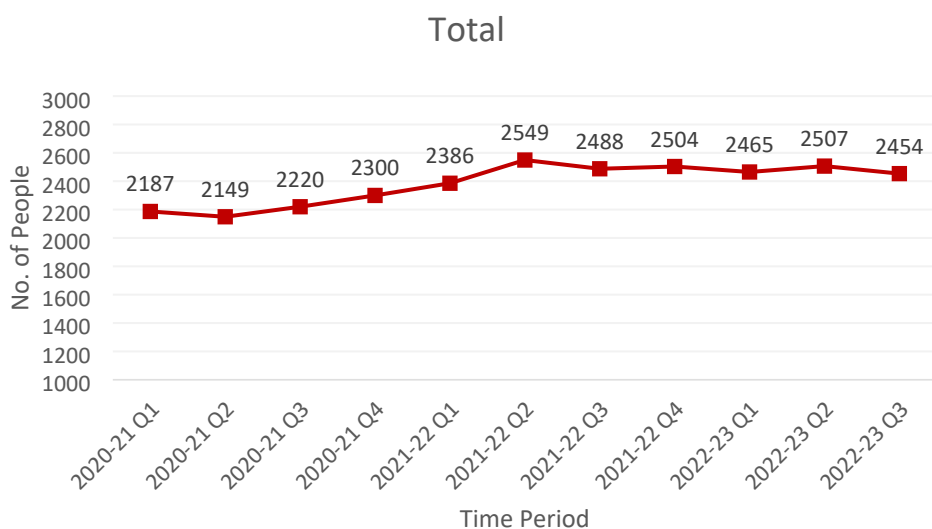
**Cabinet Member:** Councillor Ian Stephens

**Portfolio Responsibilities:**

- ICT Contracts
- Applications Development
- Digital Service
- Software Development
- Compliance and Infrastructure
- Desktop Support
- Telecommunications
- Homelessness
- Rough Sleeping
- Housing Related Support
- Housing Renewal and Enforcement
- Disabled Facilities Grant

### Performance Measures

#### Average number of people on housing register per month in each of the bands



**Aim:** Reduction in the number of people on each band of the housing register at month end

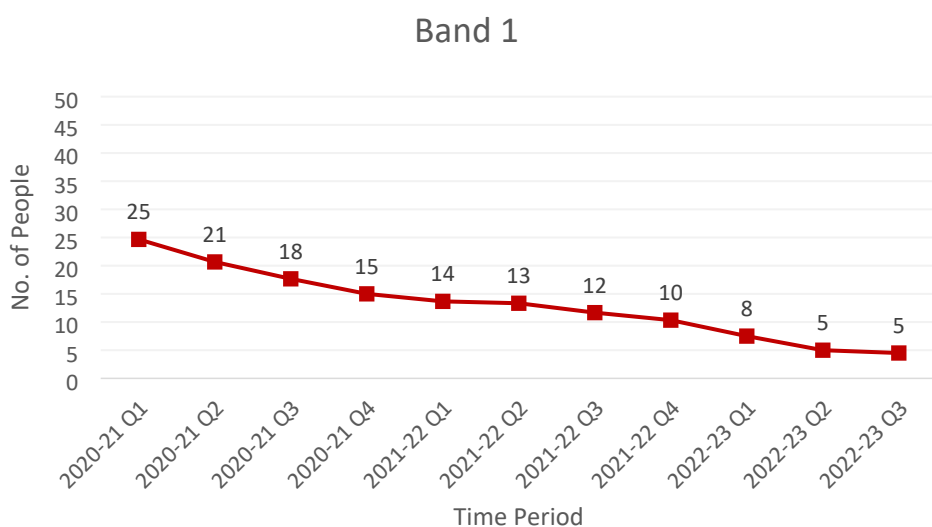
**UN Sustainable Development Goal:** 11

**Most Recent Status:** December 2022

**RED**

**Previous Status:** September 2022

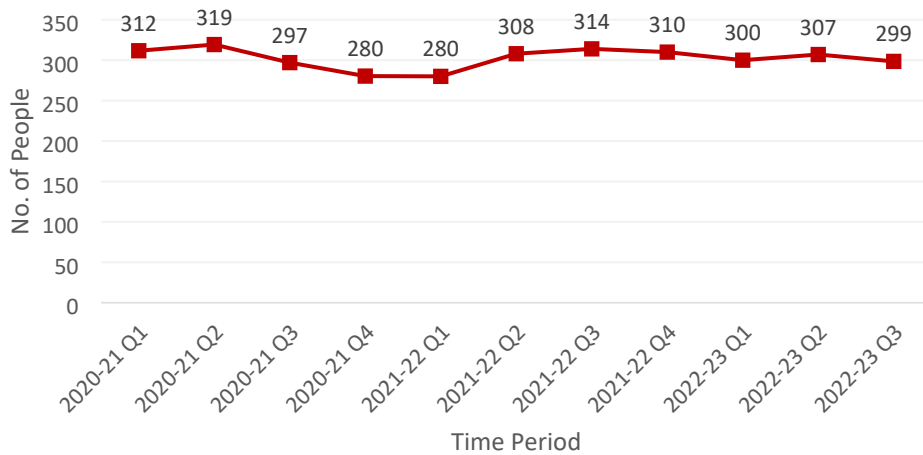
**RED**



Band 1 of the housing register includes those who meet the following criteria

- Urgent medical / welfare issues
- Multiples of Band 2

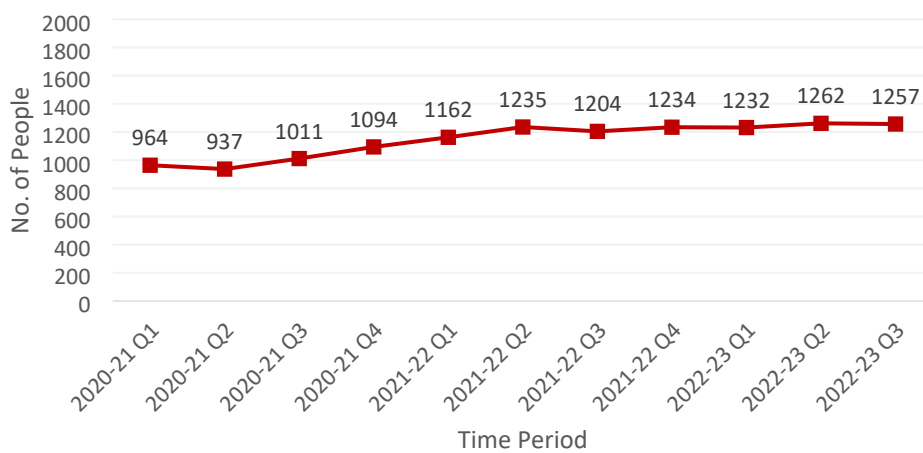
### Band 2



Band 2 of the housing register includes those who meet the following criteria

- Severe overcrowding (at least 2 bedrooms)
- Severe under-occupation (social housing tenants resident on the island)
- Applicants identified as being ready for 'move-on' accommodation
- Social housing tenants on the island vacating disable adapted accommodation

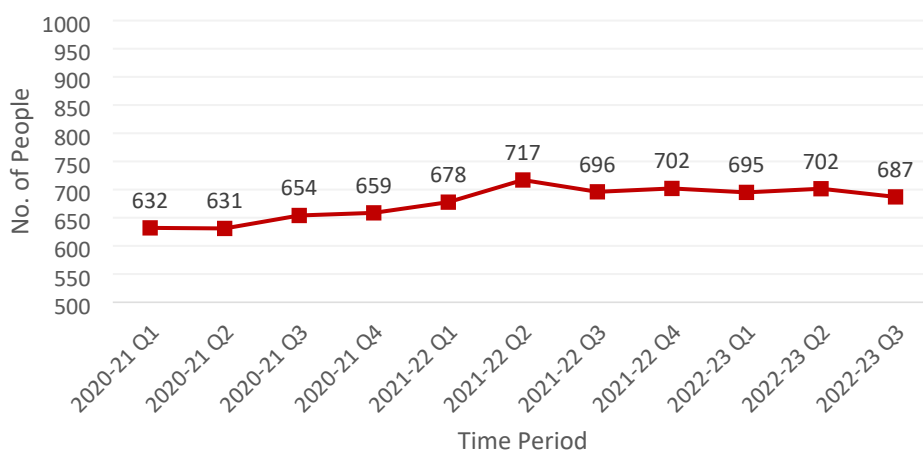
### Band 3



Band 3 of the housing register includes those who meet the following criteria

- Multiples of Band 4

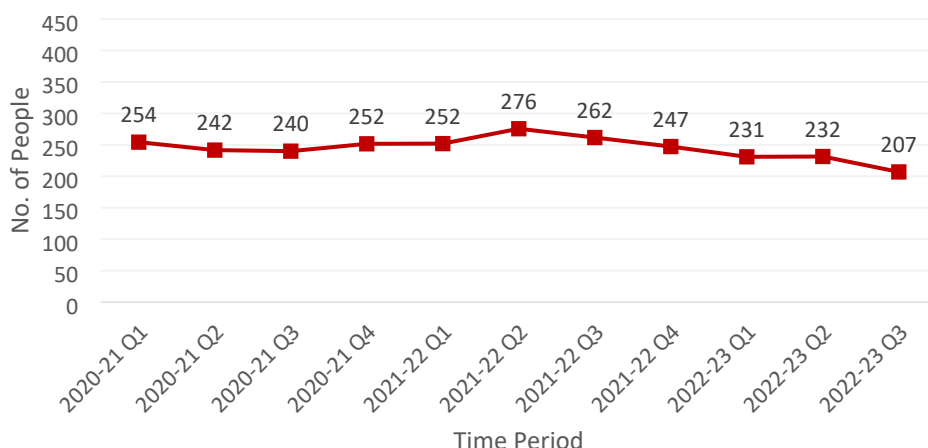
### Band 4



Band 4 of the housing register includes those who meet the following criteria

- Homeless applicants
- Significant medical / welfare issues
- Hazardous property condition as defined by the Housing Renewal team
- Lacking or sharing amenities
- Households within insecure accommodation
- Minor overcrowding (1 bedroom)
- Minor under-occupation (private tenants or owner occupiers resident on the island)

### Band 5

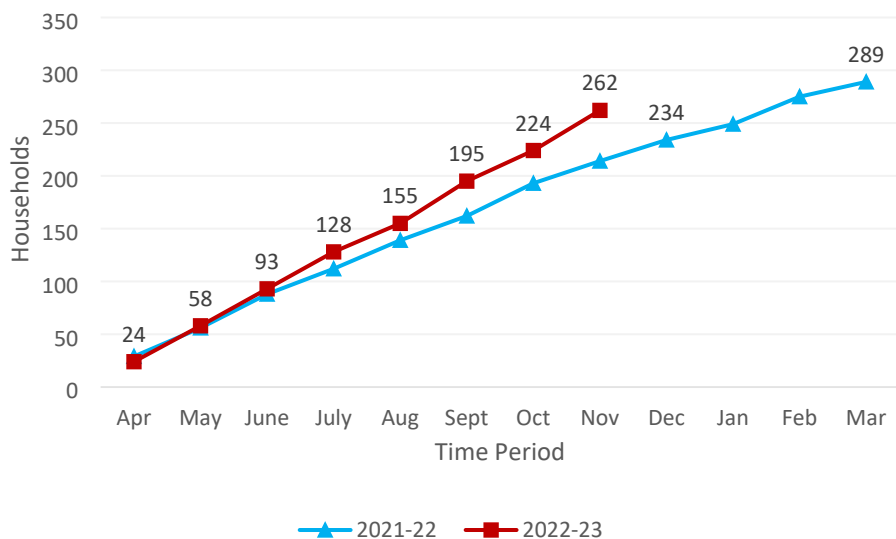


Band 5 of the housing register includes those who meet the following criteria

- Households with secure accommodation and no other housing need

- Quarter 3, up to November, saw a decrease in the number of people on the housing register compared to the same period last year (2454 in Q3 2022 and 2488 in Q3 2021). This has also decreased from 2507 in quarter 2, with those on band 1 of the register (urgent medical/welfare issues) dropping to a low of 5 people (average over the quarter)
- The highest proportion of people on the Housing register is consistently within band 3
- Applications are assessed and placed in one of five bands according to their housing needs. Within each band applications will be placed in priority date order, with the application with the oldest date having the highest priority. The date that is normally used is the date the housing need is assessed. Where circumstances change and move between bandings occur, the priority date will be changed to the date when the housing need was re-assessed.

### Number of households prevented from becoming homeless



Aim: Not Applicable

UN Sustainable Development Goal: 1

Most Recent Status: December 2022

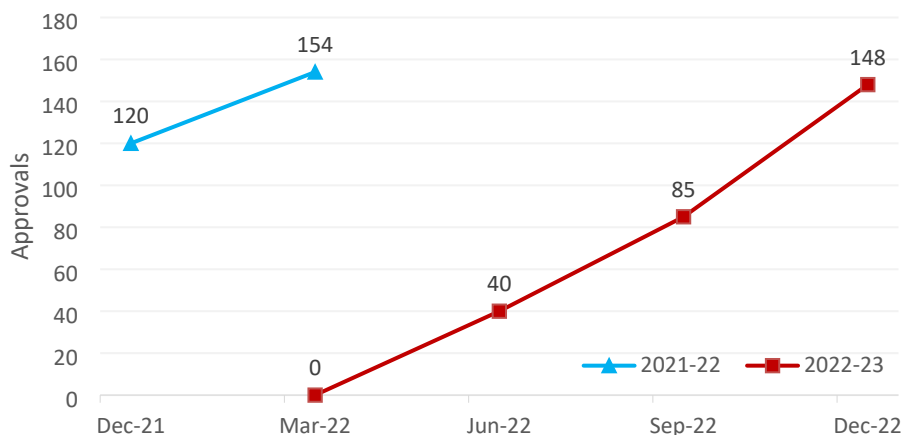
Monitoring Measure Only

Previous Status: September 2022

Monitoring Measure Only

- Homeless preventions have brought the total for November higher than December of the previous year.
- This remains a very difficult ongoing market, with the number of households accepted as homeless and in priority need also outstripping numbers seen for the same period last year due to the pressures on the service (73 for November 2022 compared to 64 for December 2021).
- The number of rough sleepers has also continued to rise this year. There were 16 recorded for November 2022, compared to 5 for the same period last year, though this has dropped from a peak of 20 in October due to the ongoing work between the department and outreach services.

### Number & value of Disabled Facility Grants Approved



**Aim:** Not Applicable

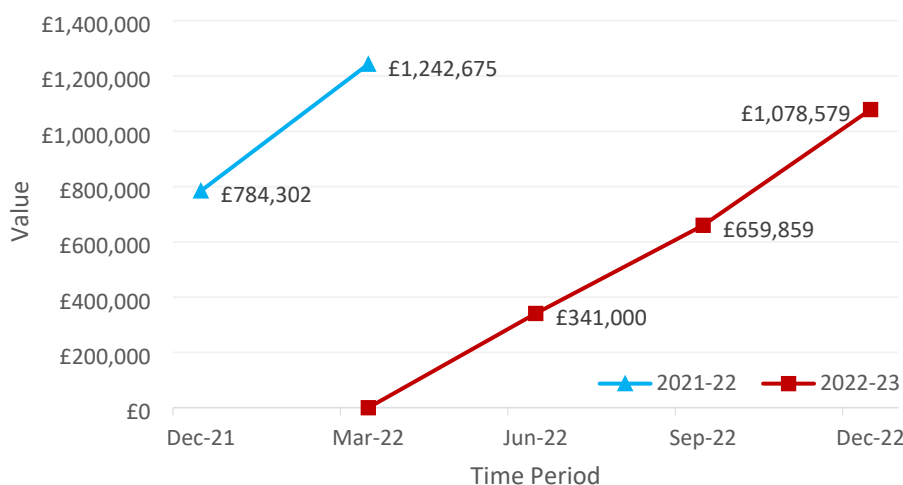
**UN Sustainable Development Goal:** 11

**Most Recent Status:** December 2022

**Monitoring Measure Only**

**Previous Status:** September 2022

**Monitoring Measure Only**



- During quarter 3, 63 grants were approved, bringing the total for the year to 148, compared to 120 at the same time last year. This brings the total value of approvals to £1,078,579 for the year so far, compared to £784,302 at the same time last year.
- As of the end of quarter 3, 108 grants have been completed at a value of £1,056,131

### Service Updates - Key Aspirations and Ongoing Business

**The following activity supports UN Sustainable Development Goal 1:**

A vacant empty properties officer role has been appointed and starts in January 2023. This role will help to tackle empty properties across the island. A recent piece of work has also been completed to better understand the type, number, and duration of empty properties across the island; this work will support the tackling of empty properties.

Communication continues with registered providers around an affordable housing pipeline to understand the number of planned future builds registered providers (RP) are aiming to complete. We will continue to engage and support RPs in delivery where we can such as the opportunity of our Brownfield Release Fund sites.

A new acquisition strategy to acquire properties for council ownership was prepared and a draft has been discussed by the Housing member's board in December. The financial criteria for the strategy are still being worked on.

**The following activity supports UN Sustainable Development Goal 3:**

The new Disabled Facilities Grant assistance post has now started. The waiting list still in place with a priority system to ensure urgent support is actioned as soon as possible.

**The following activity supports UN Sustainable Development Goal 9:**

We continue to support Wightfibre and in some cases, such as programme planning to roll out high speed internet at Camphill, we are actively engaged and commissioning legal services to resolve wayleave issues.

**The following activity supports UN Sustainable Development Goal 11:**

Standards continue to be enforced within the private sector housing market, and an extension to the existing licencing scheme had been scoped but is unlikely to be justified. A new white paper from the government concerning licensing of the private rented sector is soon due which will likely have an impact going forward.

**The following activity supports UN Sustainable Development Goal 16:**

The council tax and Housing benefits service and Waste and recycling services have now gone live on the Beta website. Completion for the Housing and Homelessness service is now anticipated to go-live in January 2023.

The new (In-house built) Content Management System (CMS) has been further developed over the last two months and has had enhancements completed and delivered to the Project Team during October. Focus is now being turned to how the old website can be decommissioned, and all remaining content transferred to the Beta site by March 2023.

## Strategic Risks

N/A